

ETA Internet Based Assistance

See our program websites at

<http://www.careerinfonet.org/>

<http://www.servicelocator.org/>

<http://careeronestop.org/>

<http://online.onetcenter.org/>

<http://www.careervoyages.gov/>

Analysis

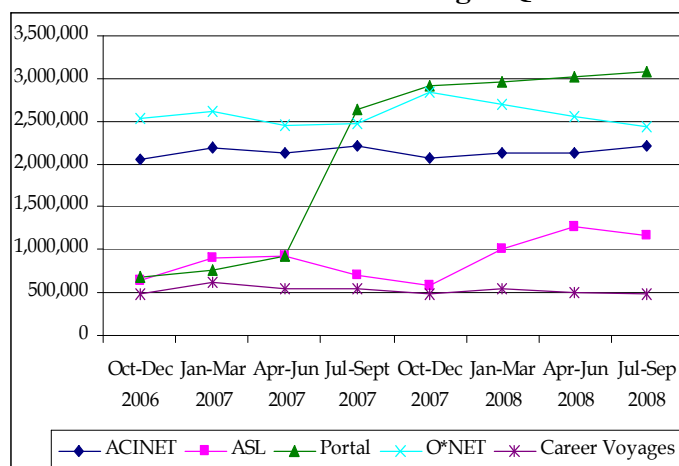
- ETA Internet-Based Assistance Web sites received a total of 9,358,701 visits during the July-September 2008 quarter. This represents an increase of nine percent in visits from the same time period in 2007.
- America's Service Locator (ASL) received 1,170,468 visits during the current quarter. This represents a 67 percent increase in visits over the same time period in 2007 but an eight percent drop when compared with the April-June 2008 quarter.
- Career One Stop portals received 3,068,460 visits this quarter, a two percent increase over the previous quarter and a 16 percent increase in visits from the same time period in 2007.
- The ETA Toll Free Help Line (1-877-US2-JOBS), serving public without Internet access, received 73,645 calls on workforce issues a 45.2 percent increase over the previous quarter. 60 percent of inquiries concerned unemployment issues and 34 percent concerned jobs and training issues.

Charting Program Performance

Number of Web Site Visits Current Quarter/ One Year Ago

Performance Measure	9/30/2007	9/30/2008
America's Career InfoNet (ACINet)	2,222,157	2,214,975
America's Service Locator (ASL)	699,773	1,170,468
CareerOneStop Portal	2,638,638	3,068,460
O*NET	2,470,171	2,424,229
Career Voyages	535,694	480,569
Combined visits	8,566,433	9,358,701
O*NET Product Downloads	23,042	24,850

Web site Visits in the Past Eight Quarters



Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is also available regarding occupational skills and workplace competencies.

Other Program Highlights

- CareerOneStop's Disaster Recovery Web site (<http://www.careeronestop.org/disasterrecoveryservices/>) was updated to include hurricane recovery information for the states of Alabama, Florida, Georgia, Louisiana, Mississippi, North Carolina,

	<p>South Carolina, and Texas.</p> <ul style="list-style-type: none">• The Competency Model Clearinghouse (CMC) Career Ladder/Lattice tool (http://www.careeronestop.org/competencymodel/) was successfully deployed in production on August 15.• An updated “Registered Apprenticeship Partners Information Data System” (RAPIDs) crosswalk was released and incorporated within O*NET Online. This can be accessed at http://online.onetcenter.org/crosswalk/
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